Gardens Aglimmer 2026

Frequently Asked Questions and Helpful Information

How much does a ticket cost?

Adults (13+): $17 Nonmembers | $12 Members
Children (3 – 12): $10 Nonmembers | $8 Members
Children (0 – 2): FREE!
**Guests under the age of 18 must be accompanied by an adult.*

What forms of payment are accepted?

All major credit cards are accepted. Since Gardens Aglimmer is a timed, ticketed event, purchase all tickets online, in advance.

Can I use my ticket on another night?

To use your ticket on another night, submit your request at least 24 hours in advance of the ticket date and time for a one-time ticket change.

To change your tickets, email gardensaglimmer@gmail.com. Include the name of the person who purchased the tickets, the order number, and a phone number. If you do not include this information, your ticket change request will not be processed.

Can I get a refund for my tickets?

Registration and ticket fees are non-refundable except in the case of event cancellation by Waterfront Botanical Gardens.

How will I receive my tickets?

You will receive a confirmation email with a ticket QR code after purchasing your ticket(s). Display your QR code on your mobile device when you arrive at the Gardens, or print a hard copy to present at check-in.

What are the dates for Gardens Aglimmer?

Select nights are available Friday, Nov. 27 through Wednesday, Dec. 30 and are easily viewable on the ticket purchasing page.

Select Nights:
Friday, Nov. 27 & Saturday, Nov. 28
Friday, Dec. 4 – Sunday, Dec. 6
Thursday, Dec. 10 – Sunday, Dec. 13
Monday, Dec. 14 (*Special Sensory Friendly Night*) Click here for FAQ
Tuesday, Dec. 15 (*Special Date Night, ages 21+ only*) Click here for FAQ
Wednesday, Dec. 16 - Wednesday, Dec. 23 *(last night for Santa and Mrs. Claus!)*
Saturday, Dec. 26 – Tuesday, Dec. 29
Wednesday, Dec. 30 (*One Last Wag: Dog-Friendly Night*) Click here for FAQ

What are the event hours?

Gardens Aglimmer is a timed event with time slots starting at 5:45 p.m. The last entry is at 8 p.m., the bar closes at 8:15 p.m., and the lights turn off at 8:45 p.m.

Timed ticket selections: 5:45 p.m., 6:15 p.m., 6:45 p.m., 7:15 p.m., 7:45 p.m.

When should I arrive?

Arrive on time for your designated entry time to prevent overcrowding and parking issues. Guests admitted up to 8 p.m.

What happens if it rains, or in the event of severe weather?

Gardens Aglimmer will proceed unless conditions become severe or prohibit our lights from operating properly. If Waterfront Botanical Gardens cancels the event, you will be notified via the email address you used when purchasing your tickets. You can reschedule your tickets, receive a refund, or donate the value of your ticket to Waterfront Botanical Gardens. We also post any cancellation notices to our social media accounts and on our website by 2 p.m. on the day of the cancellation.

Is this event wheelchair accessible?

Yes. All garden pathways are fully ADA accessible. Manual wheelchairs, motorized scooters, and strollers are allowed.

Please note: The Beargrass Creek Pathway drops about 20 ft. at a grade of 4-5%. It is fully paved and ADA accessible.

Where will I park when I arrive?

Parking is FREE and located in the main parking lot at (1435 Frankfort Ave.). Parking attendants will direct you once you're inside the main gate. Handicap accessible parking is available.

Are pets allowed?

No pets allowed except for registered dogs on One Last Wag night; Wednesday, Dec. 30. ADA-defined service animals are always welcome.

Activities

Enjoy a stroll through our holiday lights display while enjoying a hot drink (21+? Ask for it spiked!) and sweet treat from the outdoor Jingle All the Way Café. Grownups can purchase alcoholic beverages at our new Brown-Forman Bar, inside the Graeser Family Education Center. This year's event will include visits from Santa and Mrs. Claus*, crafting activities for kids of all ages, and great photo opportunities.

Please note: Santa is here from 6 – 8:30 p.m. every night we're open leading up to Christmas Eve. If you plan to visit Santa, be in line by 8:15 p.m.
**Santa and Mrs. Claus will not be present for dates after Christmas.*

Can I bring my own food and drink?
No outside food or beverage is allowed. Leave your personal beverage bottles and snacks in your vehicle. Hot beverages, alcoholic beverages, and holiday treats are available for purchase.

Is Gardens Aglimmer a walk-through or drive-through show?
This is a walk-through event, and our paths are wheelchair accessible.

What is the address for the event?
Gardens Aglimmer is hosted by Waterfront Botanical Gardens; located at 1435 Frankfort Ave., Louisville, KY 40206.

Who designs and installs the show?
We do! The Waterfront Botanical Garden horticulture and facilities staff work tirelessly from October through November to design, create, install, and manage the light displays throughout the Gardens.

How do I get the Member rate?
Visit waterfrontgardens.org/membership to become a Waterfront Botanical Gardens Member. Members receive exclusive benefits, including discounted rates on programs and events, while supporting the mission of the Gardens.

How can I support the Gardens?
Waterfront Botanical Gardens is a 501(c)(3) nonprofit that relies on individual donations, program fees, and venue rentals. Revenue from special events like Gardens Aglimmer are incredibly important to our livelihood. You can also make a tax-deductible contribution online at waterfrontgardens.org/support or mail a check to PO Box 5056, Louisville, KY 40255; payable to Waterfront Botanical Gardens.

For any additional questions, please call 502-594-3883 or email gardensaglimmer@gmail.com

We look forward to seeing you at the Gardens!